

HAWLEY FARM

Terms and Conditions for staying in all holiday accommodation

The Contract

The contract entered into is between the owners of Hawley Farm and the person making the booking. The prices are in pound sterling per cottage per week or short break, which includes a booking fee of £50, electricity, heating, one basket of logs, bed linen and towels (please bring your own beach towels). All reasonable effort has been made to ensure that descriptions given to you in relation to a particular property are accurate. You acknowledge that minor differences may arise between photographs, descriptions and illustrations and actual property. If you have any specific requirements you are advised to confirm that requirement with the owner prior to booking. Any payments can be made in the form of a Card, Bank transfer, Paypal or cheque. A deposit of one third needs to be paid to secure booking and that you have accepted the conditions, within 1 week.

Final Payment

Once the booking is accepted, the balance of the cost is payable 4 weeks before the start of the holiday. If the balance is not received by the due date we reserve the right to cancel the booking and retain the deposit.

Cancellation by You

If you cancel the booking then the deposit is (non-returnable deposit), every effort will be made to re-let, and if successful, we will refund all of the money paid bar a booking fee of £50. If we are unsuccessful then the full amount of the holiday must be paid by you. We recommend holiday insurance is taken out.

Cancellation by Us

If for any reason we have to cancel your booking due to any circumstances beyond our control (force majeure) or for whatever reason, we will refund the full amount, you have paid, but will not be liable for any other expenses and costs whatsoever. If you request us to do so we will make every reasonable effort to find alternative accommodation of similar nature and price.

Arrival and Departure

The accommodation is available from 4.00pm on the day of arrival and should be vacated by 9.30am on the day of departure. We will try to be as flexible as we can, this time is required to clean and service the accommodation. In the unlikely event that you are unable to travel home, due to illness. You agree to pay for the rest of your stay at the going rate and to cover our loss.

Liability

Please :-

The farm buildings are out of bounds for your safety, (this is a working farm) please stick to the farm footpaths and take responsibility for your own safety.

The supervision of children, babies, dogs and any adult requiring care remains your responsibility at all times.

No liability is accepted by the owners for any personal injury or death to guests, or for loss or

damage to their property.

Please do not cause nuisance or annoyance to others in nearby properties.

No smoking in the cottages.

Only well behaved dogs, max two, allowed in the Stables, Wagon House and Cider Press, there will be an extra cost charged for each @£30. Dogs are not to be left unattended. Dogs are not allowed on beds or the furniture and must be on a lead when walking the fields. You must also pick up after your dog. Please bring dog beds and towels to dry and clean your dogs.

Complaints and Concerns

The owners should be made aware of any complaints or concerns as soon as is reasonably possible to give us chance to rectify the situation. We cannot accept complaints notified after departure.

Damage

You are responsible for the cost of any damage or breakages and for leaving the property in a clean and tidy condition. We reserve the right to levy a cleaning charge should the condition of the property make it necessary. No rebates will be given for mechanical failure of any kind and every effort will be made to effect repair. The owners requires reasonable access to the property if it is deemed necessary, and in an emergency this may be without notice.

Maximum occupancy

The Cider press, 7 people, and the Wagon house, 5 people. The Stables 7. Plus cots for infants and babies.

Pamela & Graham Perry